

The graphic features a light blue background with several white, stylized clouds of various sizes. A large, dark teal circle is centered in the upper half, containing the text 'MOODLE CLOUD BRIDGE PLANS' in white, bold, sans-serif font. Below the circle, a stylized bridge structure is depicted with two vertical teal pillars and a horizontal teal base. The bridge's railing is represented by a series of vertical teal lines of varying heights, creating a rhythmic pattern.

# MOODLE CLOUD BRIDGE PLANS

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## **WHO SHOULD CONSIDER THESE PLANS?**

These plans are designed to provide affordable hosting options for single-purpose academic or very small, experienced non-profit endeavors that either have more than 50 users or need more storage than the free Moodle Cloud option provides.

**THESE ARE NOT GOOD PLANS FOR USERS WHO NEED MORE THAN MINIMAL SUPPORT!**

## WHAT IS INCLUDED IN THESE PLANS?

- Latest stable build of Moodle LMS with core Moodle plugins only plus the Certificate module: this is a standard, out of the box Moodle installation option
- Basic theme options with some branding possibilities (Themes: Clean and More)
- Full site admin access including control over user base and number of courses created or categories created
- Https connection is required and included for all sites ending in \*.expertlearning.net as that is our client-base host domain.
- Want to use your own URL address? CNAME remapping to client-owned domains included in site setup support with the following provision: You must already possess SSL certificate for that domain and can provide zip file to EE OR you must be willing to pay a provisional fee (TBD based on your SSL needs at contract) to have EE purchase the correct certificate for your needs.

## HOW MUCH SUPPORT IS AVAILABLE WITH THESE PLANS?

- Support for codebase and server environment: 365/24/7 monitoring and maintenance is handled by our expert network and infrastructure team. Software updates, fixes, and minor point upgrades are included as per our standard Service Agreement.
- A limited amount of ongoing user-related “how to” technical support is included in Tier 2. Additional support can be purchased separately by the hour at \$100/hr or in blocks of 10 hours at \$900/block

USER RUBRIC	STORAGE	SUPPORT INCLUDED	HOSTING FEE
<b>Tier 1 =</b> more than 50 up to 150 users	10 GB	NONE	<b>\$150/yr</b> approx. \$1/user/yr at max user level
<b>Tier 2 =</b> 151-300 users	15 GB	1 hour	<b>\$300/yr</b> approx. \$1/user/yr at max user level



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