



**ENTREPRENEUR
AND SMALL BUSINESS
HOSTING PLAN TIERS**

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WHO SHOULD CONSIDER THESE PLANS?

These plans are designed for businesses in the conceptual or early/startup stages, or small businesses with limited budgets and low support needs.

WHAT IS INCLUDED IN THESE PLANS?

At the **Entrepreneur level**, hosting agreements start in **6-month increments** so that at the end of your development phase you can decide if you are ready to move up a tier or if you need more development time to grow your initiative. **THESE ARE NOT GOOD PLANS IF YOU NEED A LOT OF SUPPORT!**

- *Core Moodle plugins only plus the Certificate module. This is a standard, out-of-the-box Moodle installation option*
- *Basic theme options with some branding possibilities (Themes: Clean and More)*
- *Full site admin access including control over user base and number of courses created or categories created*
- *Https connection is required and included for all sites ending in *.expertlearning.net as that is our client-base host domain.*
- *Want to use your own URL address? CNAME remapping to client-owned domains included in site setup support with the following provision: client must already possess SSL certificate for that domain and can provide zip file to EE, OR client must be willing to pay provisional fee (TBD based on your SSL needs at contract) to have EE purchase the correct certificate for client's needs.*

PLAN TIER	USERS	STORAGE	SUPPORT INCLUDED	RATE/TERMS
Startup Tier 1	up to 50 users	15 GB	2 hours	\$200*/6 mos
Startup Tier 2	more than 50 up to 150 users	20 GB	2 hours	\$300*/6 mos

At the **Small Business** level, hosting agreements are **annual** and include all the power of our larger installations at a very affordable price with all the features above plus:

- *BigBlueButton free version and 2 other stable plugins of your choice*
- *An additional specific theme (stable and compatible with your version) to allow you greater flexibility in branding and look/feel options as you grow your business*

PLAN TIER	USERS	STORAGE	SUPPORT INCLUDED	PACKAGE FEE
Small Business Tier 1	151–300 users	30 GB	4 hours	\$750/yr
Small Business Tier 2	301–500 users	40 GB	5 hours	\$1250/yr

HOW MUCH SUPPORT IS AVAILABLE WITH THESE PLANS?

- *Support for codebase and server environment: 365/24/7 monitoring and maintenance is handled by our expert network and infrastructure team. Software updates, fixes, and minor point upgrades are included as per our standard Service Agreement.*
- *Varying amounts of ongoing user-related “how to” technical support is included in each plan. See the matrix for details. Additional support can be purchased separately in blocks of 10 hours at \$900/block.*



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